



First Due Power Washing LLC

Customer Agreement and Terms of Service

1. Legally Binding Agreement

By signing this agreement with First Due Power Washing LLC, you are entering into a legally binding contract for professional exterior cleaning services at an agreed-upon price. In the event of cancellation without prior notice, any deposit paid will be forfeited as damages.

2. Product Warranties

All warranties are limited to those offered by the manufacturers of the products used. First Due Power Washing LLC does not provide additional warranties beyond those provided by product manufacturers. If you have any concerns regarding the service, please notify us immediately.

3. Water Usage

You agree to provide access to an operational on-site water source during service. If an outdoor water supply is unavailable, an additional fee may apply. The homeowner is responsible for ensuring the water supply is turned on and functional before arrival. Delays or return trips due to unavailable water may incur additional charges.

4. Electrical Usage

If required, you agree to provide access to an operational on-site electrical outlet. In the absence of a suitable power source, an additional charge may be incurred.

5. Color and Tone Variances

Wood surfaces vary in tone, texture, and absorption, which can lead to uneven color or staining results. While we make every effort to provide a consistent finish, variances may naturally occur. Some discoloration may remain due to previous weathering or construction conditions.

6. Courtesy and Safety

For safety reasons, please keep children, pets, and others away from the work area during and for at least 24 hours after service completion. This is to ensure safety and allow time for proper drying and curing.

7. Payment Terms

Payment is due in full upon completion of the job unless otherwise specified in writing. We accept payment by cash, check, or digital methods agreed upon in advance. Late payments may incur interest or collection fees, and you agree to cover any associated collection costs.

8. Scheduling & Weather Delays

Weather and other uncontrollable factors may affect scheduling. We will notify you as soon as possible of any delays or changes to your service appointment.

9. Deck & Outdoor Contents

The homeowner is responsible for removing grills, furniture, plants, or other objects from work areas before service. If we must move items, we are not responsible for damage or storage, and additional fees may apply.

10. Pre-existing Conditions & Damages

We are not responsible for damage to areas with pre-existing issues such as loose siding, unsealed windows/doors, defective construction, wood rot, or faded materials. In some cases, pressure washing may make fading or existing damage more visible.

11. Stains

Some contaminants, such as tree sap, artillery fungus, rust, and paint, may not be removed through standard pressure washing. We will point out any known permanent stains before starting the job.

12. Property Condition

Your property should be in good condition and weather-tight before our arrival. We are not responsible for damage resulting from faulty construction, maintenance, or installations (including electrical fixtures, outlets, windows, or doors).

13. Window Spotting

Window cleaning is not included. Some water spotting may occur as a result of cleaning and is not considered damage.

14. Concrete Cleaning Results

Concrete may appear uneven or reveal imperfections after cleaning due to differences in age, curing, and exposure. Results will vary and are not guaranteed to produce a uniform appearance.

We Answer the Call for a Cleaner Home!

Omaha, NE | 402-819-9134

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By accepting services from First Due Power Washing LLC, you acknowledge that you have read, understood, and agreed to the terms and conditions outlined in this agreement. No physical signature is required.

If you'd like a physical copy for your records, one can be provided upon request.